

ELECTRONIC INFORMATION DISCLOSURE STATEMENT

Electronic Version v18

Stylesheet Version v18.0

Title of
Invention

Dynamic Help System For an Insurance Claims Processing
System

Application Number: 09/603302

Confirmation Number: 1770

First Named Applicant: Allen Childress

Attorney Docket Number: 5053-35700

Art Unit: 3626

Examiner: Carolyn Bleck

Search string: (5850442 or 5884274 or 5909683 or 5950196
or 6038668 or 6065047 or 6073104 or 6112986
or 6239798 or 6272471 or 6272528 or 6456303
or 6484178).pn.



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US Patent Documents

Note: Applicant is not required to submit a paper copy of cited US Patent Documents

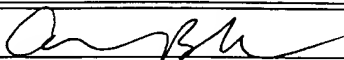
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<input checked="" type="checkbox"/>	1	5850442	1998-12-15	Muftic			
<input type="checkbox"/>	2	5884274	1999-03-16	Walker et al.			
<input type="checkbox"/>	3	5909683	1999-06-01	Miginia et al.			
<input type="checkbox"/>	4	5950196	1999-09-07	Pyreddy et al.			
<input type="checkbox"/>	5	6038668	2000-03-14	Chipman et al.			
<input type="checkbox"/>	6	6065047	2000-05-16	Carpenter et al.			
<input type="checkbox"/>	7	6073104	2000-06-06	Field			
<input type="checkbox"/>	8	6112986	2000-09-05	Berger et al.			
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<input type="checkbox"/>	10	6272471	2001-08-07	Segal			
<input type="checkbox"/>	11	6272528	2001-08-07	Cullen et al.			
<input type="checkbox"/>	12	6456303	2002-09-24	Walden et al.			
<input checked="" type="checkbox"/>	13	6484178	2002-11-19	Bence, Jr. et al.			

Remarks

Note: Remarks are not for responding to an office action.

Additional non-patent references are being sent by mail.

Signature

Examiner Name	Date
	2-26-04





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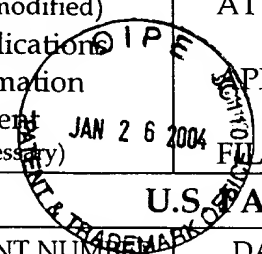
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<table border="1"><thead><tr><th>init</th><th>Cite.No.</th><th>Patent No.</th><th>Date</th><th>Patentee</th><th>Kind</th><th>Class</th><th>Subclass</th></tr></thead><tbody><tr><td><input checked="" type="checkbox"/></td><td>1</td><td>5987430</td><td>1999-11-16</td><td>Van Horne et al.</td><td></td><td></td><td></td></tr><tr><td><input type="checkbox"/></td><td>2</td><td>6314419</td><td>2001-11-06</td><td>Faisal</td><td></td><td></td><td></td></tr><tr><td><input type="checkbox"/></td><td>3</td><td>6480956</td><td>2002-11-12</td><td>DiRienzo</td><td></td><td></td><td></td></tr><tr><td><input checked="" type="checkbox"/></td><td>4</td><td>6584467</td><td>2003-06-24</td><td>Haught et al.</td><td></td><td></td><td></td></tr><tr><td><input checked="" type="checkbox"/></td><td>5</td><td>4839822</td><td>1989-06-13</td><td>Dormond et al.</td><td></td><td></td><td></td></tr></tbody></table>		init	Cite.No.	Patent No.	Date	Patentee	Kind	Class	Subclass	<input checked="" type="checkbox"/>	1	5987430	1999-11-16	Van Horne et al.				<input type="checkbox"/>	2	6314419	2001-11-06	Faisal				<input type="checkbox"/>	3	6480956	2002-11-12	DiRienzo				<input checked="" type="checkbox"/>	4	6584467	2003-06-24	Haught et al.				<input checked="" type="checkbox"/>	5	4839822	1989-06-13	Dormond et al.			
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Attachment to paper # 16


Form PTO-1449 (modified) List of Patents and Publications For Applicant's Information Disclosure Statement (Use several sheets if necessary)		ATTY. DKT. NO. 5053-35700 APPLICANT: Allen B. Childress FILING DATE: June 23, 2000		SERIAL NO. 09/603,302 GROUP: 3626	
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U.S. PATENT DOCUMENTS							
EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE APPROPRIATE

FOREIGN PATENT DOCUMENTS							
EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATION YES/NO

OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)		
OB	G1	Allstate Creates New Customer Care Center Internet Service, April 13, 1999, accessed at www.allstate.com/media/newsheadlines .
CB	G2	Allstate Announces Online Claim Reporting Capabilities, September 13, 1999, accessed at www.allstate.com/media/newsheadlines .

EXAMINER: 
 DATE CONSIDERED: 2-26-04

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the patent owner.

Information Disclosure Statement--PTO 1449 (modified)

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